

Instruction Manual

10-in-1 floor/carpet washer/stick/pet vacuum cleaner VC239

sweeps, vacuums, sprays water & washes, scrubber, dries instantly and self-cleans, waxing, detachable stick VC, pet groomer



Please read all instructions carefully before operating your machine. Keep it well for future reference. Hand over the manual together if the machine is given to others. VC239 is designed for cleaning hard floors such as wooden floor, tile, marble, linoleum, etc. Can clean carpets if your model can fit with dry power brush/dry dust cup as a stick vacuum cleaner; and can be used as a pet groomer if your model is fitted with pet accessories. It's strictly forbidden to pick up water etc liquid when being used as a dry stick vacuum cleaner or pet groomer. This model is for household use only. Commercial or industrial use of this unit voids the manufacturer's warranty.

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(1)overview of the appliance

- 1.switch 1 (floor washer power/low speed)
- 2.switch 2 (high/low speed)
- 3.one-button self clean
- 4.battery pack
- 5.dirty water tank lock
- 6.float
- 7.dirty water tank
- 8.power brush lid lock
- 9.power brush lid
- 10.power brush
- 11.bumper
- 12.pump
- 13.handle
- 14.display screen
- 15.BLDC motor
- 16.handy vc lock
17. flesh water tank lock
- 18.rear wheel
19. scrubber
20. al. tube lock hole
21. HEPA filter
- 22.adaptor
- 23.storage / charging / self clean station/adaptor
- 24.brush roll
- 25.cleaning brush



Stick vacuum cleaner options: dust cup, mite/furniture power brush, wire al. tube, dry power brush, combi brush, T brush, foldable wire al. tube, long cleaning brush, telescopic wire al. tube etc. Warning: Strictly forbidden to pick up water etc liquid with stick vacuum cleaner! Liquid will damage connectors and void the warranty





(2) Warning



Important safety Instructions

WARNING – To reduce the risk of fire, electric shock, or injury: Please read all instructions carefully before operating your machine. Keep it well for future reference. Hand over the manual together if the machine is given to others. Follow up the procedure to assemble the machine. Failure to follow the warnings and instructions may result in damaging machine, electric shock, fire and/or serious injury. This model is for household use only. Commercial or industrial use of this unit voids the manufacturer's warranty.

• **This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.**

- Never touch the power supply or the appliance with wet or damp hands.
- Never use the machine if the plug/adaptor or sheath is damaged. If appliance has been dropped, damaged, left outdoors, dropped into water, or is not working as it should be, arrange for damaged power cables, adaptor and/or plugs to be replaced as soon as possible by a qualified specialist or by our Customer Services.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow. Keep hair, loose clothing, fingers, and all parts of your body away from openings and moving parts. Never point any part of the machine to eyes, ears or mouth.
- Stop using immediately if the appliance is overheating, making unusual noises, producing unusual odors, performing low suction, or leaks electricity.
- Do not use the adapter for a different product and do not attempt to charge this appliance with a different adaptor or charging station. Use only the adaptor/charging station supplied with this appliance.
- Turn cleaner OFF and disconnect from electrical outlet for long-term storage. Every 6 months the machine should be charged for one time to avoid battery slight leaking to below starting voltage.
- Always clean the Dirty Water Tank, filter, brush roll, air inlet after each use to avoid potential blockage, which may lead to low suction power, motor overheating, or reduce the service life of the appliance.

- Always store the appliance indoors. To prevent accidents, keep the appliance in a dry location when not in use. Clean with a dry or wring out towel to clean the machine, never use very wet towel !
- Do not immerse.
- Make sure to switch off all buttons before replacing with brush roll or maintaining.
- Arrange for repairs to be carried out only by specialist workshops. Under no circumstances should you open the appliance by yourself. Interference that are not carried out by a specialist workshop could lead to physical injuries.
- Before switching the machine on, ensure that the mains voltage corresponds to the voltage indicated in the technical data for the appliance.
- Under extreme conditions, leaks in the battery cells may occur. In the event that battery fluid comes into contact with skin or eyes, the affected area must be rinsed off with water immediately. Contact a physician.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- Do not place or submerge appliance in standing water or try to clean flooded areas.
- Do not use the appliance when the water depth is more than 5mm above the surface.
- Do not use the machine without the dust filter inserted.
- All data and technical instructions of this manual are based on results from lab tests or designated third parties. The company reserves all rights for final explanations.

Range of Usage

- *Use only indoors, on hard floor surfaces and normal carpets, such as vinyl, tile, sealed wood, tile, marble, linoleum, carpets etc. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure. It may reduce the cleaning effect to use on uneven surfaces.
- *This appliance is not suitable for use with inflammable or explosive substances
- *Keep your appliance away from heat sources, such as fireplace or heater, to avoid casing deformation.
- *Do not expose a battery pack or appliance to fire, inflammable/explosive materials, or excessive temperature. Exposure to fire or temperature above 266°F (130°C) may cause an explosion.
- *Do not use to pick up flammable or combustible liquids, gasoline, ultrafine particles, sharp objects, hazardous material, chemicals or anything that is burning or smoking such as cigarettes, matches, paints, color pigments from printer, alcohol, kerosene, perfume, or hot ashes. or use in areas where they may be present.
- *Do not use to pick up ultrafine particles, such as lime, cement, sawdust, gypsum powder, or ashes.
- *Do not use to pick up hazardous material and chemicals, such as solvent, drain cleaner, strong acids, or strong alkali.
- *Do not use to pick up sharp or big objects, such as metallic nails, pieces of glass, metal paper clips, or pins, big spitball/cloth.

About Cleaning Solution

*It's not allowed to fill a large amount of cleaning solution into the flesh water tank. When it's necessary to fill a little cleaning solution into the flesh water tank to clean the stains on the floor/carpets, should dilute according to the formula or proportion like 1(solution):50(water). In case a lot of bubbles occur should switch off the machine immediately. Bubbles enter into the motor may cause damage to the appliance. only add diluted solution into flesh water tank . We recommend using the provided cleaning solution. Do not use the product with acidic, alkaline solution, or any substances harmful to the environment.

*Keep out of reach of children. If any solution gets into the eyes, immediately flush them with clean water. If any solution is swallowed by accident, seek medical care immediately. Dirty water and solution disposal should comply with local environmental regulations

About the Appliance

*Do not modify or attempt to repair the appliance except as indicated in the instructions for operating and cleaning. Arrange for repairs to be carried out only by specialist workshops. Under no circumstances should you open the appliance by yourself. Interference that are not carried out by a specialist workshop could lead to physical injuries.

*Charge the appliance with the correct adaptor. Input Voltage: AC 100-240V. Both high and low voltages can damage the adaptor, appliance, or even cause danger to the user. Correct rating label is on the adaptor.

*Use extra care when cleaning on stairs.

*Ensure that the Power Switch is in the OFF-position before picking up or carrying the appliance.

*Do not lay flat, lean the appliance, or shake violently so as to prevent dirty water from entering into the motor.

*To avoid being tripped accidentally, please put away the appliance on the charging base.

*Always install the Dirty Water Tank, filter and Clean Water Tank properly before use.

*Do not allow the appliance or charger to get wet to avoid risk of fire or injury caused by a short circuit.

*Use only as described in this manual. Use only manufacturer's recommended attachments.

*Always switch off the appliance before making any adjustments, changing accessories, or storing the appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.

*Always turn off this appliance before connecting or disconnecting the motorized nozzle.

*The adapter may not be used for other purposes. Never carry the storage station or the adapter by the cable. Do not pull on the cable when you want to move the appliance.

&Always grip the power plug to disconnect the appliance from the power supply.

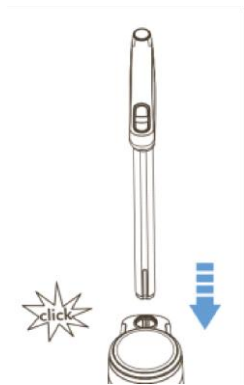
*This product contains rechargeable batteries. Do not throw the batteries into a fire and do not subject them to high temperatures. There is the risk of an explosion!

(3) Operation Instructions

Assembling the machine

Note: Ensure that the machine is off and disconnected to the charger before assembling.

1. take out of the machine, main handle, spare mop, adapter, storage station, HEPA, cleaning brush, manual, and any other optional accessories from the box. Refer to the overview.
2. Insert the al. handle into the top inlet of machine, Attention that the handle must be inserted to the correct position(al. handle lock to the hole on the main body). Pull the handle up slightly, if it can not be pulled out then it's locked well. Push the lock inside the hole, pull the handle to take it off



- 3, Put the machine on the right position of the station per below picture, light flash indicating in charging. Accessories can be stored on the station.



- 4, Add water before assembling, open the seal then add water, the seal must be closed tightly to ensure no water leaks out, the water cup surface should be dried before putting on the machine.



Charging your machine

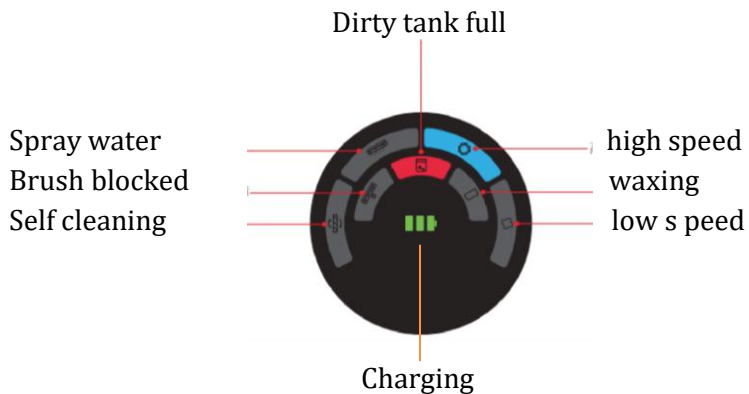
Note: The machine and power floor brush will not work when it's being charged with charger.

1. Place the machine near an electrical power supply and plug the charger in the power supply.

Must check if your local power supply is same as the rating in the charger.



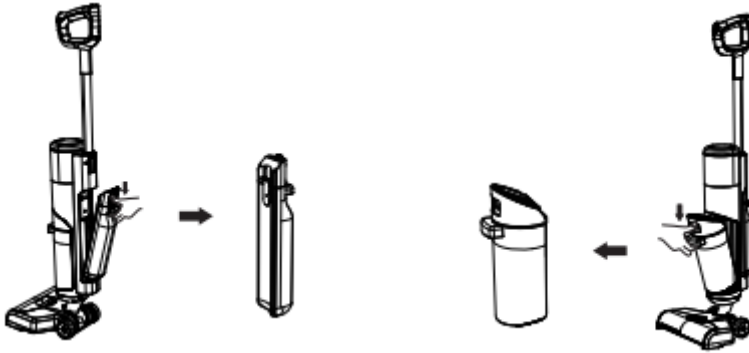
2. Connect the charger to the charging socket on the charging station. The LED display screen flashes to indicate that the vacuum cleaner is properly connected to the charger and that the unit is being charged. When it's fully charged, lamps stop shining and will keep on.



Detaching the machine

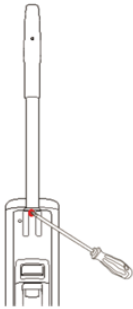
Note: Ensure that the unit is not connected to the charger before detaching the machine, and must make sure all switches are turned off before detaching the machine, better to take off the dirty/flesh water tanks.

1. To take off the water/flesh water tanks, just push the buttons.



2. Insert into the hole with a screw driver to take out the handle.

3. Hold the machine with one hand, and push the lock at the arrow place, take off the handy vacuum vertically. To assemble the handy vacuum on the body, put down vertically, attention the upper hook lock in the right position.



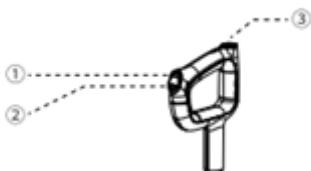
4. To assemble the dust cup onto the handy vacuum, attention the rear connectors, align correctly and no gap between the handy vacuum and the dust cup. Handy vacuum can not pick up water etc liquid, liquid will damage the connectors and void the warranty.



Using the machine, mop self cleaning

During operation, it's forbidden to push the machine hard on the floor, or tread on the power brush, it will damage the motor inside and trigger the protection. Hold the handle naturally to operate it.

1. The machine can be used directly after following up the instructions in the "assembling the machine" and "charging the machine". Following below steps to select a working function,

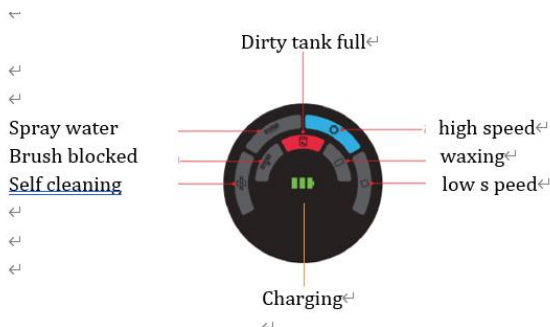


Push button 1, low speed; push button 2, high speed, push again low speed.

When the machine is in the charging station and adaptor is in charging condition, water in the flesh water cup, push button 3, auto cleaning power brush roll. If no water in the flesh water cup, or power below 10%, this function does not work.

Push the on/max button on the handy vacuum could not use the floor washing function, pls switch off and push the buttons on the aluminum handle.

2. During operation the electronic display screen will indicate the working conditions like charging, power full, low/high speed, spray water, brush roll blocked, self cleaning, waxing, dirty tank full etc, signals as follows. To use the waxing function, spread the wax evenly on floor, switch on the power button first, then push the button 3. It's strictly forbidden to pick up wax. If push the button 1 or 2, switch them off and empty the wax in the dust cup.



3, To use the stick vacuum function, push the button on the handy VC, and assemble the dust cup first, then assemble the other accessories with your machine, turn on the switch button to start the machine, and push MAX button for high speed.



Assemble the dust cup

Warning: stick vacuum is dry only, it's strictly forbidden to pick up any liquid, it will damage the machine and Void the warranty. Must switch off before assemble onto the main machine.

4. To use pet grooming functions, assemble the machine as below pictures.



Name	Picture	Applications
Electric clipper		trim pet hair
Gilling brush		Daily grooming to reduce tangles in pet hair
De-shed brush		De-shedding efficiently and reduce pet hair loss, keep hair glossy
Cleaning brush		Small area cleaning, pet paw cleaning
Long crevice nozzle		Clean up crevices, edges etc
Guidance comb		trim set length hair with electric clipper



are outside, can comb the pet hair, push the latch down, press the button back and forth to push the hair down into the vacuum cleaner.

The use of electric clipper



Trim button for shearing different length

Switch button

Charging jack

Battery

indicator

Trim button: can adjust between 1.6 and 2.5mm. If a guidance comb is used, then the hair length is 1.6 or 2.5mm, + the guidance comb size.

Switch button: Push first time, at speed II; push 2nd time, speed I; push 3rd time, off. Push for 3s, clipper will be locked for safety from children. At this condition push switch button clipper will not work. Push for 3s again to unlock then clipper can be used again. This clipper can be used during charging.

Charging jack: Use the charging cable to charge the machine, need mobile phone adaptor at 5V 1-2A.

Power indicator: Indicate the power of the clipper.

Notes:

1. The indicator light will flash when the power is below 15%, please stop using immediately and charge the machine. During charging, the battery indicator will gradually lights up and all on after fully charged,
2. It can be used for about 5 hours on a single charge

3. If the product is not used for a long time, it is recommended to completely charge and discharge the machine every 3 months to avoid passivation of the battery electrodes.
4. If your clipper has a built-in lithium battery, you need to pay attention to the following matters:
 - a. Please store and use this product between 0-40°C.
 - b. It is normal that the charging speed will slow down in a room below 10°C.
 - c. Please charge in time when the battery is low.

Warning: Forbidden to add corrosive chemicals into the water tank, it will damage the machine. No to pick up water over the Max line. Machine is designed with full protections, mis-use may Trigger self protection, resolve the problem to recover the machine.

(4), MAINTENANCE

After each operation, below procedures must be followed,

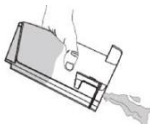
- 1, switch off all buttons, press the dirty/flesh water cup buttons to take them off.
- 2, To empty the dirty tank, clean tanks and filters.



pat HEPA naturally



wash HEPA and dry



Empty dirty water



empty debris, can wash in water

If your model has stick/pet vacuum functions, following below to clean filter



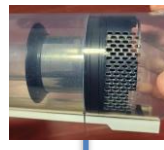
Take out the filter kit to empty the dust



push button to take out the HEPA filter, pat or rinse in water, dry naturally



align the rib to the slot to recover



push the filter kit to the right position

3, Do not use a washing machine to clean the dust filter assembly. Do not use a hair dryer to dry it.
Air dry only. If the filter is clogged, machine will have no suction power!

4, after washing the parts, assemble to the machine opposite to above procedure.

5, during assembling the dirty water tank, do not lose any parts like float, filter, filter frame, tank and tank lid.etc.

6, Pay attention to the 2 side ribs of the dirty water tank, pointing to the 2 side holes in the tank lid, no gap between the tank and the lid after assembling. If not assemble in the correct position the dirty water tank could not be put back to the machine body.



7, When putting back the dirty water tank, put the tank bottom onto the body first, then pointing the 2 sides slots of the tank to the body's guiding ribs on the 2 sides, at last one hand hold the flesh water tank back so machine does not move, another hand hold the dirty water tank to push into the body, "click" sound means it's locked.



8. Disassemble the dust cup and HEPA



Take out the filtration parts



pat or wash



recover

Attention: following below procedure, the brush roll can be taken off from the body to wash separately.

9, Rolling mop gets blocked, or gets noisy. In case the mop is blocked, such as big dust, hair, plastic paper, cloth etc, the blockage must be removed before using again. Just remove the blockage away between the mop and the bottom inlet. If the blockage still exists, following below steps to take off the brush roll to remove the blockage inside the power brush, or the hair etc around the fixture.



Rotate the roll to clean blockage



push the 2 buttons to take off the lid

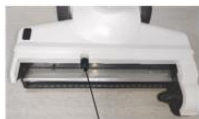


push the roll holder button to take off the brush roll



align the roll holder with the brush side

10 In case the suction power is still weak, check the inlet/hose after the mop, the water spray slot to remove any dust.



11. Replace brush roll. Can replace with a new brush roll in case it's worn out.

12. After operation, air dry the brush roll, HEPA etc.

CAUTION: The suction inlet must be open and free of any obstructions at all times. Otherwise, the motor may be overheating and could be damaged.

Note: it is recommended that the filter/dust cup should be cleaned after each operation and filters should be replaced for 6-12 months to ensure best performance of the vacuum cleaner. The power brush rolling mop should be checked from time to time to ensure no blockage or worn out.

In case of wrong operation, such as the power brush rolling mop is blocked by hair etc, or the main vacuum motor inlet is jammed, or the battery is too hot, etc, the system may be protected, use the charger to activate it. In case the problem still exists, present it to a qualified agent for repair or maintenance.

WARNING!



No falling down



no missing parts



MAX

dirty water not over max line



water



detergent



No showering no corrosive detergent



keep away from heaters



no rinsing



forbidden to lie on ground or horizontally with water in dust cup or water cup

Specifications:

Model: VC239

Rated voltage: 22.2V Li battery

Rated power: 250W(BLDC motor) with floor washer power brush

Adaptor: input 220-240V 50/60Hz; output 27V 500~1000mA

- Please always use original spare parts including the adaptor etc.

(5) TROUBLE SHOOTING GUIDE

PROBLEM	POSSIBLE REASON	POSSIBLE SOLUTION
machine does not work	1. batteries discharged. 2. dead battery(battery won't hold charge). 3. connector between the unit and the charger is dirty. 4. no power supply to the charger. 5. charger is plugged in. 6. System is protected, lamps flash 7. main handle is loose 8. water into machine or battery etc	1. charge the machine. 2. call customer service or dispose of unit. 3. wipe and clean dirt from connector. 4. check fuse or breaker, replace fuse/reset breaker. 5. unplug the charger. 6. Remove the blockage, after the lamps off start again; or activate the system with the charger. 7. insert the main handle to the bottom position 8. dry the machine or battery, re-start
Power floor brush does not work	1. the rolling brush is blocked with debris or string etc. 2. Software protected 3. other technical issues	1. remove debris from rolling brush. If there is string or thread wrapped cut gently with scissors. 2. Remove any blockage and restart. 3. call customer service
machine cannot pick-up dust; suction power become weak	1. dust container is full. 2. Dust filter needs cleaning or replacement. 3. unit needs recharging.	1. empty dust container 2. remove dust filter assembly and check for object(s) in suction inlet and remove. Clean or replace dust filter assembly. 3. charge unit.
Dust/water leak from machine	1. dust container is full. 2. dust filter is not installed correctly. 3. puncture/hole in dust filter	1. empty dust container 2. Review the dust filter assembly installation instructions. 3. replace dust filter assembly.
Battery can not be charged	battery has reached the end of its service life.	Call customer service
Hear strange noise when the appliance work	check whether the floor brush or dust filter is blocked by big dust; check whether dust container is full.	stop to use the appliance right now; clean the dust filter assembly and floor brush, empty the dust container. If the problem cannot disappear, pls call customer service

(6) Warranty

This machine is designed for about 600h(depending on the specific models) except the consumable parts like mop/battery/filters/scrubber/brush roll etc. It's warranted for 1 year for manufacturing quality problems. Any mis-use, falling/drop down, no-reason return, not following up the instructions in the manual etc are not in the warranty policy.

- Only applies to purchases made from authorized retailers.
- Is subject to the adherence of the requirements outlined in this instruction manual, and is subject to further conditions outlined below.

WHAT IS COVERED?

- Your appliance has a year warranty against original defects in material and workmanship, when used for private household purposes in accordance with the Instruction Manual.
- This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your appliance is in proper operating condition during the warranty period.
- This warranty will only be valid if the appliance is used in the country in which it was sold.

WHAT IS NOT COVERED?

The retailer shall not be liable for costs, damages or repairs incurred as a result of:

- Appliances purchased from an unauthorized dealer.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Instruction Manual.
- Use of the appliance other than for normal domestic purposes, e.g. for commercial or rental purposes.
- Use of parts not in accordance with the Instruction Manual.
- Use of parts and accessories other than those produced or recommended by the maker.
- External factors unrelated to product quality and use, such as weather, modifications, accidents, electrical outages, power surges or acts of God.
- Repairs or alterations carried out by unauthorized parties or agents.
- Failing to clear blockage and other hazardous material from the appliance.
- Normal wear and tear, including normal wearing parts, such as clear bin, belt, filter, HEPA, brush bar, and power cord (or where external damage or abuse is diagnosed), carpet or floor damage due to use not in accordance with manufacturer's instructions or failure to turn the brush bar off when necessary.
- Reduction in battery discharge time due to battery age or use

(7) WARRANTY CARD

Name:

Model no.:

Phone:

Serial no.:

Address:

Invoice no.:

Purchasing date:

Order no.:

Retailer:

Received date	Problem description	Repairing parts	Repairing finished date	Serviceman

